

SUBJECT:	<i>Chiltern Leisure Advisory Report – Leisure Contract Performance 2016</i>
REPORT OF:	<i>Councillor Liz Walsh – Cabinet Member for Community, Health & Housing</i>
RESPONSIBLE OFFICER	<i>Martin Holt</i>
REPORT AUTHOR	<i>Paul Nanji (01494) 732110 pnanji@chiltern.gov.uk</i>
WARD/S AFFECTED	<i>All</i>

1. Purpose of Report

RECOMMENDATION:

That the Services Overview Committee consider GLL’s 2016 leisure contract performance and feedback their views to Cabinet.

2. Reasons for Recommendations

Given the importance of the leisure contract in supporting the health and wellbeing of residents the Council places a strong emphasis on closely monitoring Chiltern’s leisure centre operator Greenwich Leisure Limited (GLL) who manage the Council’s three leisure centres. (Chalfont, Chesham and Chiltern Pools) Collectively the leisure centres attract over 940,000 visits annually and generate an annual turnover of in excess of £4.2M. GLL is a major local employer (particularly of young people) and provide key services to local residents that directly support several of the Council’s key corporate objectives including improving residents health and well-being. As covered within the report the contract has evolved since it commenced in 2005 and now includes targeted outreach work that helps reduce health inequalities in targeted communities at no additional cost to the Council.

3. Content of Report

Chiltern and South Bucks Leisure Advisory Board (LAB) undertake an important scrutiny role as well as provide a strategic overview of leisure in the district. This report outlines the overall performance of the Chiltern’s Leisure Contract with GLL - BETTER from January 1st to December 31st 2016. The key themes covered, include visitor numbers, financial performance, service quality, investment in facilities, energy usage and outreach community development work.

GLL performance report and annual accounts are attached as Appendices 1 and 2. In 2016 the key outcomes include:

- An overall surplus of £442,143
- Investment of £185k in 'Repairs and Renewals' which included air handling unit repairs, new pool filtration and upgraded disinfection systems
- Investment of £125k in 'Planned Preventative' works including new energy efficient lighting and improved shower systems
- £694,000 invested in centre improvements including the refurbishment of changing rooms, fitness studios and poolside areas via the contract surplus fund
- 940,391 customer visits an increase of nearly 37,000 visits from the previous year.
- Council inspections revealed an overall good quality service albeit with inconsistencies in relation to cleanliness and maintenance responsiveness
- Outreach community development work goes from strength to strength with an exciting range of projects including walking football, falls prevention, diversionary projects, disability climbing programme and activities for elderly residents. (Tai chi, gentle exercise, day trips and Nordic walking)

4. Consultation

The report was developed in close partnership with senior managers from GLL through Chiltern and South Bucks Leisure Advisory Board. (LAB)

5. Corporate Implications

5.1. Financial

The Chiltern Leisure Contract delivered a surplus of £442,143 with GLL investing £694,000 through the contract surplus fund to improve leisure centre changing room, spinning studio and reception area facilities at no costs to the Council.

5.2 Environmental

Collectively the leisure centres account for over 75% of the Council's energy usage and on-going investment to improve energy efficiency and reduce energy usage is a key performance target as detailed in Appendix 1.

5.3 Equalities

GLL delivers a range of activities that support of the Council's equality standards. These include ladies only swimming, reduced charges for older and younger people, targeted

activities to maximise uptake by members of all communities, a range of diversionary activities and the delivery of the exercise rehabilitation schemes. The centres have also improved building access, extended the range of activities for disabled users including adapted fitness studio equipment and climbing wall equipment.

6. Links to Council Objectives

Work towards safer and healthier local communities

Promote healthier communities

- Plan our leisure provision for the future

Strive to conserve the environment and promote sustainability

- Promote energy efficiency and encourage the reduction of carbon emissions

7. Next Step

Feedback and comments from the Services Overview committee will be presented to the next Chiltern Leisure Advisory Board meeting on the 28th September 2017.